



SERVICE ACTION

Service Action Number:
Q059

Subject: Diesel Automatic Transmission Torque Converter Lock-up Clutch	Publication No.:	307-Q059
	Model:	Freelander 2
	Model Year:	2007
	VIN Range:	LF023393 to LF050392
	Date of Issue:	18 March 2009
	Expiry Date:	31 March 2011

To:	All National Sales Companies and Importers in Russia, Macedonia, Romania, Ukraine and Poland
For the Attention of:	The Managing Director
Copies to:	The Service/Aftersales Director/Manager The Parts Director/Manager

Related Information:	This Service Action is valid for two years only. Repairs must be complete and Warranty Claims accepted for payment prior to the expiry date at the top of this Service Action.
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RE: Diesel Automatic Transmission Torque Converter Lock-up Clutch

Dear Colleagues

A limited number of Freelander 2 vehicles may have been manufactured away from specification and in some cases, the Torque Converter Lock Up Clutch wear generates particles, which in turn block the filter leading to a reduction in hydraulic system line pressure. Reduced line pressure results in harsh shifts, engine flare (generate DTCs for ratio faults), transmission malfunction warning lamp/transmission fault in message centre and ultimately loss of drive.

Action to be taken

At the next service opportunity you are requested to remove and replace the automatic transmission unit, refer to Global Technical Reference GTR Workshop Manual, section 307-01.

Please ensure all unsold vehicles are repaired prior to handover to the customer.

Please check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action. DDW will be updated to reflect only those vehicles affected. Should you require a listing of the affected vehicles, please contact the Land Rover Field Actions team by e-mail at jlrcamp@jaguarlandrover.com. All overseas requests should be forwarded via the National Sales Company/Regional Office only.

At the time of confirming a booking for vehicle repair, please ensure that all outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Parts Information

If required the relevant parts from table 1 should be ordered through Land Rover Parts in the normal manner.

Table 1

Description	Part Number	Qty
Automatic Transmission Assembly	LR009426	1
Transmission Service Kit	LR018228	1
Automatic Transmission Fluid and PAS Fluid*	ZZZ001	£8.70

* A quantity of 0.5 liters of transmission fluid and 0.5 liters of power assisted steering fluid is required to renew the automatic transmission unit. An allowance equivalent to £8.70 sterling will be paid against ZZZ001 to cover the cost of the fluids.

Warranty Information

Table 2 – SROs

Description	SRO	Time
Remove/replace Transmission	44.20.02	4.8
Drive in/drive out	02.02.02	0.2

Warranty Claims should be submitted quoting the program code **Q059** together with the relevant option code from table 3 of this Service Action. This will result in payment of the stated time. As option codes are used, there is no requirement for you to enter SROs or parts; these are repeated here for information only.

The option that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Table 3

Program code	Option	Description	SRO	Time	Parts	Qty
Q059	B	Remove/replace transmission	44.20.02	4.8	LR009426	1
					LR018228	1
					ZZZ001	£8.70
Q059	C	Remove/replace transmission Drive in/drive out	44.20.02 02.02.02	4.8 0.2	LR009426	1
					LR018228	1
					ZZZ001	£8.70

Warranty Claims should be submitted in accordance with the current Land Rover Warranty Policy and Procedures Manual and its amendments, unless stated otherwise in this Service Action.

Yours faithfully



K Phelps
Director – Service Operations